

S&J Pick Up Co. – Overflow Garbage Policy

S&J Pick Up Co. provides weekly curbside pickup for **standard household garbage and recycling**. To keep pricing affordable and routes efficient, customers must stay within reasonable household waste volumes.

This policy outlines how overflow garbage is handled.

1. Standard Household Waste

Weekly service includes pickup of normal household garbage and recycling generated through typical residential living.

Garbage must be:

- sealed in black bags
 - placed in secure bins
 - properly contained and not overflowing
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2. Overflow Garbage

Overflow garbage is considered any waste that:

- does not fit safely inside your bin
- is piled beside the bin
- is loose or unbagged
- creates an unsafe load for pickup
- appears excessive compared to typical weekly household volume

Overflow waste may not be collected at the driver's discretion.

3. Encouraging Recycling

We strongly encourage customers to recycle as much as possible.

 **There is no limit on recycling**, as long as it is properly bagged and contains acceptable recyclable items.

Reducing garbage volume by increasing recycling helps keep service affordable for everyone.

4. What Happens if You Have Extra Garbage

If you have extra garbage occasionally (example: after guests, clean-outs, or seasonal use), you have the following options:

- hold the extra waste until the next pickup week
- make a personal trip to the transfer station
- contact us to inquire about a one-time overflow pickup (if available)

Overflow pickup availability and pricing may vary by route and location.

5. Repeated Overflow

If a household repeatedly exceeds normal waste volumes, S&J Pick Up Co. may:

- request the customer reduce weekly garbage output
- recommend additional bins or changes to waste habits
- offer alternate service arrangements (if available)
- terminate service if the issue continues

This ensures the service remains fair and sustainable for all customers on the route.

6. Items Not Considered Overflow

Recycling is not considered overflow provided it is:

- bagged properly (clear or blue bags)
- free of garbage contamination
- accepted by RM recycling guidelines